

## B2C Service Agent Browser User Interface June 13, 2024 Release

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| <b>Description</b>   |
| <b>Analytics</b>   |
| An issue which caused the Chart data showing in a different scale when exporting the results from BUI has now been resolved. |
| <b>Knowledge Foundation</b>  |
| An issue with existing empty anchor tags being removed has now been resolved.  |
| An issue with div tag attributes such as 'class' getting stripped away has now been resolved.                                |
| An issue with 'Limit by Profile interface' option in answer workspace in BUI has now been resolved.                          |
| <b>Workspaces/Workflow</b>   |
| An issue with Linking in Guided Assistance that caused bad data in date details has now been resolved.                       |
| An issue with email sharing in workspaces that caused page loading problems has now been resolved.                           |